

EXHIBIT A

**SAN JOSE INTERNATIONAL AIRPORT
COMMERCIAL GROUND TRANSPORTATION
RULES AND REGULATIONS**

1.0 PURPOSE

The purpose of these rules and regulations is to maintain a high level of customer service and to make effective and efficient use of the Airport roadway and transportation infrastructure. In addition to general rules that are applicable to all Ground Transportation Providers, specific rules applying to the following categories of Ground Transportation Providers are included:

Category 1	Commercial Operators: Bus, Shuttle, Limousine
Category 2	Parking, Hotel/Motel, Company Courtesy Vehicle and Off-Airport Rental Car Operators
Category 3	Taxicab Operators
Category 4	Courier Operators

2.0 AUTHORITY

The provisions set forth herein are promulgated under the authority of Chapter 25.01 of Title 25 of the San Jose Municipal Code. The Director of Aviation may modify these rules and regulations and may delegate his or her authority with respect to the enforcement of these rules and regulations.

3.0 APPLICABILITY

The following rules and regulations govern the operation of all Ground Transportation Providers on the San Jose International Airport premises, including, without limitation, its terminal buildings, roadways, parking facilities, and all other surface areas of the Airport.

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4.0 VIOLATION AND INTERPRETATION

Violation

Any person who violates, disobeys, omits, neglects, or refuses to comply with any of the provisions of these rules and regulations or any lawful order issued pursuant thereto may be denied use of the Airport for commercial purposes by the Director. Such denial of use is in addition to any penalties imposed pursuant to Federal, State, or local law.

Interpretation

In the event that an interpretation of any provision of these rules and regulations is required, the Director shall render such an interpretation, and his or her determination shall be considered as final authority on the matter. All applicable Federal, State, and local laws and regulations and the laws and regulations of any other legal authority having jurisdiction, as now in effect or as may be promulgated in the future, as they may be from time to time be amended, are hereby incorporated as part of these rules and regulations as though fully set forth herein. Any reference in these rules and regulations to a Federal, State, or local law or regulation also refers to any amendment to such law or regulation.

5.0 DEFINITIONS

Unless otherwise expressly stated, the following terms shall have the meaning indicated for the purpose of these rules and regulations.

“Airport” is defined in Chapter 25.01 of the San Jose Municipal Code.

“Airport Taxicab Fee” means a fee paid by Taxicabs for the services and benefits provided, which includes relieving roadway congestion at the Airport.

“Automatic Vehicle Identification System (AVI)” means a system for the automatic tracking of Vehicle movement on the Airport roadways and in or on parking facilities, which may include, without limitation, the placement of a transponder or other device upon a Vehicle.

“Bus” means any vehicle designed, used, or maintained for carrying more than 10 persons, including the driver.

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Category 1 – “Commercial Operators: Bus, Shuttle, Limousine” means a Category 1.A. - Bus and Shuttle Operator or a Category 1.B - Limousine Operator.

Category 1.A. “Bus and Shuttle Operator” means any Person that uses the Airport roadways and infrastructure to transport passengers and their baggage for hire, other than Limousines (Category 1.B.), Hotel/Motel Courtesy Van Operators (Category 2.A.), Parking Lot Courtesy Van Operators (Category 2.B.), Company Courtesy Vehicle Operator (Category 2.C.), Taxicab Operators (Categories 3A and 3B), and off-airport car rental agencies. This group includes, but is not limited to, Ground Transportation Providers exercising privileges granted by the California Public Utilities Corporation as a Passenger Stage Corporation or as a Charter-Party Carrier. This category does not include Vehicles owned or operated by the City of San Jose, Santa Clara County or any other governmental entity. If a new category of ground transportation operators is created by the Director, Category 1.A. does not include ground transportation providers in that category, unless the context clearly deems otherwise.

Category 1.B. "Limousine Operator" means any Person that uses the Airport roadways and infrastructure to transport passengers and their baggage for hire as a Charter-Party Carrier operating limousine, as defined by Section 5371.4 of the California Public Utilities Code. This category does not include Vehicles owned or operated by the City of San Jose, Santa Clara County or any other governmental entity.

Category 2.A. - "Hotel / Motel Courtesy Van Operators" means any Person that uses the Airport roadways and infrastructure to transport passengers and their baggage between the Airport and any hotel/motel located on or off Airport property, at no charge to the passenger. This category does not include Vehicles owned or operated by the City of San Jose, Santa Clara County or any other governmental entity.

Category 2.B. - "Parking Lot Courtesy Van Operators" means any Person that uses the Airport roadways and infrastructure to transport passengers and their baggage between the Airport and any commercial parking lot located on or off Airport property. This category does not include Vehicles owned or operated by the City of San Jose, Santa Clara County or any other governmental entity.

Category 2.C.- "Company Courtesy Vehicle Operators" means any Person that uses the Airport roadways and infrastructure to transport passengers and their baggage between the Airport and a business establishment located on or off Airport property using a vehicle owned or leased by the business

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establishment, at no charge to the passenger, but does not include an Hotel/Motel Courtesy Van Operator, Parking Lot Courtesy Van Operator, or an off-airport car rental agency. This category does not include Vehicles owned or operated by the City of San Jose, Santa Clara County or any other governmental entity.

Category 2.D. - "Off-Airport Rental Car Operators" means any Person that uses the Airport roadways and infrastructure to transport passengers and their baggage between the Airport and a rental car business establishment located off Airport property, at no charge to the passenger, but does not include an Hotel/Motel Courtesy Van Operator, Parking Lot Courtesy Van Operator, or a Company Courtesy Vehicle Operator. This category does not include Vehicles owned or operated by the City of San Jose, Santa Clara County or any other governmental entity.

Category 3A - "Taxicab Operators (Prearranged Pickup)" means any Person that uses the Airport roadways and infrastructure to operate Vehicles to make prearranged passenger pickups for hire where charges are determined by the use of a taxi meter. These operators are required to obtain and maintain a valid ground transportation permit issued by the Director of Aviation. This category does not include Vehicles owned or operated by the City of San Jose, Santa Clara County or any other governmental entity.

Category 3B - "Taxicab Concessionaire Operators (On-Demand Pickup)" means any Person that uses the Airport roadways and infrastructure to operate Vehicles to make on-demand (non-prearranged) passenger pickups for hire where charges are determined by the use of a taxi meter. These operators are required to operate under a concession agreement with the City. This category does not include Vehicles owned or operated by the City of San Jose, Santa Clara County or any other governmental entity.

Category 4 - " Courier Operators" means any person using the airport to transport property, baggage, or parcels for business purposes and not for use or consumption on airport property. "Courier Operator" does not include any person only transporting property, baggage, or parcels incidental to transporting airport passengers, nor does it include any governmental entity which provides ground transportation service at the Airport.

"Circling" means the repetitive operation of any Vehicle upon Airport roadways as a Commercial Activity for the purpose of soliciting or attempting to pick up

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passengers in any location other than approved loading zones specifically authorized for such use.

“City” means the municipal corporation known as the City of San Jose, in the County of Santa Clara, State of California, and any successor thereto. City shall also mean the person, division, department, bureau, or agency as may from time to time be expressly designated by the Council to exercise functional authority and control over given areas of responsibility with respect to rights and obligations of City under this Permit.

“Commercial Activity” is defined in Chapter 25.01 of Title 25 of the Municipal Code.

“Director” shall mean the Director of Aviation of the City of San Jose, or such person as the Director may designate.

“Ground Transportation Provider” is defined in Chapter 25.01 of Title 25 of the San Jose Municipal Code.

“Limousine” is defined in Section 5371.4 of the California Public Utilities Code.

“Municipal Code” means the San Jose Municipal Code, as amended from time to time.

“On-Demand” (non pre-arranged) means the providing for hire of commercial ground transportation on or from the Airport where transportation was not contracted or arranged with a specific provider in advance of the passenger’s arrival at the Airport, or was not arranged after the passenger’s arrival at the Airport with a Ground Transportation Provider situated off the Airport.

“Permit” means a permit issued by the Director of Aviation pursuant to Chapter 25.01 of Title 25 of the Municipal Code, which authorizes a Ground Transportation Provider the non-exclusive, limited right to operate Vehicles on Airport premises for the purpose of conducting certain approved Commercial Activities.

“Pre-arranged” means the providing for hire of commercial ground transportation on or from the Airport, where such transportation was contracted or arranged for, by or on behalf of the passenger, in advance of the passenger’s arrival at the Airport, or after the passenger’s arrival at the Airport by communicating with a Ground Transportation Provider situated off the Airport.

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“Revocation” is the termination of a Ground Transportation Provider’s Permit and its authorization to operate Vehicles on the Airport roadways and to otherwise conduct Commercial Activities on Airport premises.

“Solicitation” means the uninvited initiation of a conversation or other uninvited contact by a driver, or other employee, representative or agent (whether formal or informal) of a Ground Transportation Provider with any person, for the purpose of enticing or persuading said person to use any service or facilities provided by a Ground Transportation Provider or any affiliate of a Ground Transportation Provider.

“Staging” means the temporary parking of any Vehicle before or after pickup/drop off of passengers or parcels.

“Staging Area” means an area or areas set aside and designated by the Director for the use of Ground Transportation Providers to stage Vehicles prior to proceeding to designated loading areas on the Airport.

“Taxicab” is a passenger vehicle for hire, used to transport passengers on public streets. The charge for the use of a Taxicab is determined by a taxi meter.

“Terminal A” means that certain airline terminal building and related parking facility at 2077 Airport Boulevard, San Jose, California.

“Terminal B” means that certain airline terminal building and related parking facility at 1701 Airport Boulevard, San Jose, California.

“Terminal Magazine” an area at each Airport terminal where Taxicab drivers are allowed to position Taxicabs to pick up Airport Customers.

“Trip” A Vehicle shall be considered to have made one Trip each time the Vehicle uses the Airport for pick-up or drop-off activities.

“Trip Fee” means a fee established resolution of City Council for a Trip made by Vehicles of certain categories of Permittees.

“Vehicle” means any automobile, truck, van, bus, limousine, motorcycle, bicycle, and other wheeled conveyances (except aircraft) operated by a Ground Transportation Provider, in which any person or property can be transported upon land.

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“Vehicle Identification Decal” means a decal issued by the Airport to be placed on each Ground Transportation Provider’s Vehicle to identify those Vehicles approved to operate on Airport premises.

“Waybill” for Courier Operators means a document containing the courier customer’s name, the time of arrival at the authorized courier location and the airline on which the property, parcel or baggage to be picked up will arrive or to which the items are to be delivered by the Courier Operator.

“Waybill” for all Ground Transportation Providers except Courier Operators, means a document containing the passenger’s name(s), the number of persons in the party, the location of the pick up, and the airline and flight number on which the passenger arrived or will arrive.

6.0 GENERAL OPERATING RULES

The following rules and regulations apply to all Ground Transportation Providers serving the San Jose International Airport.

- 1) No Ground Transportation Provider shall provide ground transportation service to the public at the Airport, including but not limited to, taxicab, limousine, van, bus, shuttle, courtesy van, courier vehicle, or other ground transportation common carrier services, without a valid Permit issued by the Director; provided however, that a Ground Transportation Provider of taxicab services may make on-demand (non-prearranged) passenger pickups in compliance with a valid agreement with the City.
- 2) A Ground Transportation Provider shall be limited to the Commercial Activity of stopping at locations specified by Director, subject to the terms of their Permit, and (i) picking up or discharging passengers, and their related baggage, or (ii) picking up or delivering parcels.
- 3) A Ground Transportation Provider shall acquire and maintain such certificates, licenses or other authorization required by Federal, State and Local laws to conduct its business as a Ground Transportation Provider.

All Ground Transportation Providers shall conduct business in compliance with all applicable Local, State and Federal laws and regulations.

- 4) Permits issued to any Ground Transportation Provider shall contain such terms and conditions as the Director determines to be necessary for the

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protection of the safety, convenience, and welfare of the City and the general public.

- 5) Vehicles shall be operated and maintained upon the Airport in strict accordance with rules and regulations herein prescribed for the control of such Vehicles, and any Local, State, or Federal laws, now in effect or hereafter enacted, except in cases of emergency involving the protection of life and/or property. All Vehicles operated on Airport roadways must at all times comply with any lawful signs and mechanical or electrical signals and other directions issued by the Airport, unless directed otherwise by authorized personnel.

- 6) The Director is authorized to place and maintain such traffic signs, signals, pavement markings, and other traffic control devices upon Airport roadways, parking facilities and other Airport property as required to indicate and carry out the provisions of these rules and regulations and to impose restrictions upon parking areas and loading zones on Airport property. Traffic Control restrictions imposed by Director may include, without limitation: (i) designating a parking time limit on any portion of said areas; (ii) designating any portion of said areas as (a) a passenger loading zone, (b) a freight loading zone, (c) for City Vehicles only, (d) for the general public, or (e) for designated Ground Transportation Providers; (iii) designating any portion of said areas as a NO STOPPING, NO WAITING or NO PARKING area; (iv) designating where and how vehicles shall be parked by means of parking space markers; and (v) designating direction of travel and indicating same by means of appropriate signs and/or markings.

- 7) Vehicles on Airport roadways shall be operated in strict compliance with the roadway speed limits, as indicated by posted traffic signs used at the Airport.

- 8) Vehicles must be marked in such a manner as to clearly identify the name of the Ground Transportation Provider providing the service. All Vehicles used at the Airport, either on a temporary or permanent basis, that are not clearly marked must be pre-approved by the Director before use at the Airport.

- 9) The Director may use his or her full authority under Federal, State and local law to remove, or cause to be removed at the owner's expense, from any restricted or reserved area, any roadway or right-of-way or any other

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area on the Airport, any vehicle which is: disabled, abandoned, illegally or improperly parked, or creating an operational problem. Any such Vehicle may be removed or caused to be removed to an official vehicle impound area designated by the Director. Neither the Airport nor the City shall be liable for damage to any vehicle or loss of personal property which might result from the act of removal.

- 10) Unless expressly exempted by the Director in writing, each Vehicle used in conducting commercial ground transportation activities requiring a Permit will display a Vehicle Identification Decal, issued by the Airport, at a location on the Vehicle specified by the Director.
- 11) At the discretion of the Director, all or specified Vehicles may be required to have installed a transponder or similar device as part of an Automatic Vehicle Identification (AVI) System for the tracking of Vehicles on the Airport roadways and parking facilities.
- 12) No person shall operate any Vehicle on the Airport other than on the roads and parking areas authorized by the Director for use by that particular type of vehicle and operation. Additional restrictions may be contained in a Ground Transportation Provider's Permit. Vehicles are not to be positioned so as to block the flow of traffic or prevent other vehicles from gaining access to, or departing from, ground transportation areas or any other area at the Airport.
- 13) No person shall use the roads, walks, or Airport facilities in such a manner as to hinder or obstruct their proper use, public access, or the conduct of proper and approved business activities or to interfere with the flow of traffic.
- 14) No Vehicle shall be stopped or parked on the Airport, except in the manner and at a location authorized for such a purpose by the Director, including, without limitation, parking facilities designated for public or employee use.
- 15) Ground Transportation Providers may unload passengers at the Terminals, at any curb marked for that purpose (white curb). **LOADING OF PASSENGERS AND THEIR RELATED BAGGAGE SHALL BE PERFORMED ONLY AT THE DESIGNATED AREAS AS INDICATED AND SPECIFIED IN THE PERMIT.** Pick up and delivery of parcels shall be performed only at the designated areas as indicated and specified in the Permit.

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- 16) Unless expressly approved in the Permit or in these rules and regulations, Vehicles are not to be left unattended at any time.
- 17) Director may establish a Staging Area for use by any category of Ground Transportation Provider, and require that each Vehicle proceed through the Staging Area prior to loading any passenger at the Airport. Fees, as established by resolution of the City Council, may be charged for such Staging Area and for the services of any coordinator established in connection with the Staging Area.
- 18) Vehicles are not to be “staged” or stored at the Airport unless in a Staging Area designated for this purpose by the Director. All Ground Transportation Providers are to adhere to any restrictions placed on the use of such a Staging Area by the Director.
- 19) Double parking of Vehicles by a Ground Transportation Provider is prohibited.
- 20) All Vehicles shall be maintained and operated upon Airport roadways in accordance with vehicle safety requirements as specified by Federal, State and Local laws currently in effect and as may be promulgated in the future.
- 21) Any addition or deletion to the list of authorized Vehicles provided to the Airport by a Ground Transportation Provider (as listed on an application attached to the Permit) shall be forwarded to the Airport. The Director’s prior approval must be obtained if such change results in (i) an increase in the number of Vehicles which a Ground Transportation Provider is authorized to operate at the Airport, (ii) a larger Vehicle operating at the Airport than a replaced Vehicle previously authorized to operate at the Airport, or (iii) increased frequency of operation of such Vehicles. The request to change service or Vehicles shall be submitted to the Director in writing no less than thirty (30) days in advance of the proposed implementation date. The Director may approve, reject or require modification to any such proposed changes and may require that the Permit be revised to reflect such change. If the Director shall fail to respond within thirty (30) days of receipt of such request, the request shall be deemed approved.

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- 22) Each entity operating as a Ground Transportation Provider may be required to deposit with City, upon execution of the Permit, security deposit(s) as required by the Director.
- 23) No Ground Transportation Provider shall install, erect, affix, paint, display or place or permit the installation, erection, affixation, painting, display or placement of any sign, lettering, nor other advertising device or media in, on, or about the Airport, the Terminal, or any portion thereof, without the prior written consent of the Director.
- 24) No Ground Transportation Provider shall use an agent or employee of the company to act as a coordinator of passengers in the Terminal Buildings or on Terminal curbsides, without prior authority of the Director.
- 25) While operating on the Airport, Ground Transportation Providers and their drivers, agents and other representatives, must provide identification and follow all directions given by law enforcement officers, or duly authorized Airport Personnel. Ground Transportation Providers must move their Vehicles when requested by such persons.
- 26) All Ground Transportation Operators or other agents, employees or representatives of a Ground Transportation Provider are prohibited from performing any Vehicle maintenance, including checking fluid levels and raising vehicle hoods on Airport property (except emergency repairs limited to repair of flat tires and jump starts). Vehicles may not be washed or rinsed on Airport property.
- 27) Director may modify these rules or regulations or institute such additional rules and regulations and additional procedures as he or she deems necessary or useful.

7.0 GROUND TRANSPORTATION PROVIDER CONDUCT

- 1) All Ground Transportation Providers shall conduct themselves in a professional manner and be courteous to the public, passengers, and Airport employees or representatives. Threats of physical harm, fighting, gambling, possession or use of any weapons, public intoxication or the

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use or possession of illegal substances on Airport premises are expressly prohibited.

- 2) No Ground Transportation Provider nor any driver, employee, representative or agent of a Ground Transportation Provider shall deceive the public or Airport through false representations or misleading statements concerning its prices or services or those of any other Ground Transportation Provider.
- 3) Each Ground Transportation Provider's drivers, employees, representatives and agents while on Airport property, shall wear identification name tags identifying his or her name and the name of the Ground Transportation Provider with whom he or she is associated.
- 4) Operators, drivers, and any other employees or representatives of Ground Transportation Providers that enter the Airport property shall be neatly attired.
- 5) Solicitation of passengers on Airport property is prohibited.
- 6) No driver, representative, employee or agent of a Ground Transportation Provider shall conduct any personal business or business other than that expressly described in the Ground Transportation Provider's Permit.
- 7) Littering on Airport Property is prohibited.
- 8) No driver, representative, employee or other agent of any Ground Transportation Provider shall disembark from a Vehicle, other than to assist passenger loading or discharge on the curb directly adjacent to the Vehicle, unless expressly authorized by these rules and regulations or the Ground Transportation Provider's Permit.
- 9) The following activities are prohibited on Airport property by any on-duty driver, representative, employee, or agent of a Ground Transportation Provider: gambling, athletic events, consumption of alcoholic beverages, possession of or being under the influence of illegal drugs.
- 10) No Ground Transportation Provider shall refuse to transport any passenger for any reason except those explicitly allowed by law, including any Ordinance of the City of San Jose.

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- 11) Each Ground Transportation Provider shall be held responsible for the failure of its drivers, agents, employees or other representatives to comply with the Permit and these rules and regulations

8.0 VEHICLE STANDARDS

- 1) If Permittee is operating as more than one category of Ground Transportation Provider, Permittee's Vehicles shall be marked so that Airport Customers may easily distinguish the particular Vehicle's type of operation.
- 2) All Vehicles shall be maintained in good and safe mechanical condition and otherwise in compliance with the California Vehicle Code and the California Public Utilities Code.
- 3) All Vehicles shall be clean and free of any visible damage, shall have hubcaps and door handles and all equipment required by the California Vehicle Code and the California Public Utilities Code, if applicable.
- 4) All Permittee's Vehicles shall be marked in similar manner, color and identification, except as distinguished per paragraph 1) above.
- 5) All Permittee's Vehicles shall be marked in such a manner as to clearly identify the Ground Transportation provider and any markings required by any applicable governing authority, including, but not limited to, the California Public Utilities Commission. Marking or signage must be approved by the Director, clearly visible and a minimum of 8" by 12". Category 1.B Limousine Operators, due to the nature of their vehicles, may request an exemption from this requirement by submitting a request in writing to the Director.
- 6) The Airport reserves the right to perform periodic vehicle inspections to determine that Vehicles are in compliance with standards set forth in the Ground Transportation Permit, these Rules and Regulations, the California Vehicle Code and the California Public Utilities Code.

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9.0 REGULATIONS APPLICABLE TO CATEGORY 1 - COMMERCIAL OPERATORS: BUS, SHUTTLE, LIMOUSINE

The following rules and regulations apply to Category 1 - Commercial Operators: Bus, Shuttle, Limousine as indicated, in addition to the preceding rules and regulations.

Commercial Operators: Bus, Shuttle, Limousine

- 1) Drivers and/or other representatives of any Commercial Shuttle or Limousine Passenger Operator are prohibited from leaving their Vehicles unattended except when required to meet a Pre-arranged party in a Terminal building. Any driver or representative leaving their Vehicle to meet a Pre-arranged passenger must have a Waybill in a form acceptable to the Director, prepared in advance, for such passenger. The driver or other representative may prepare the Waybill based on radio or telephone communications. The driver or representative must present the Waybill to any Airport official upon request. The driver must leave a copy of the Waybill in the left front dash of any unattended Vehicle.
- 2) No more than one Vehicle of a Category 1 Operator, may stop at a designated loading zone at the same time, except for pre-arranged pickup with prior approval as provided below.
- 3) Pre-arranged passenger pick-ups using multiple vehicles may be authorized by the Director, provided that the Operator notifies Airport Landside Operations or Airport Parking Control Officers in advance and obtains consent. The Director, Landside Operations or Parking Control Officers may impose such conditions as they deem reasonable on multiple vehicle pickups, including, without limitation, requiring pickup from a different location and requiring staging of the operator's vehicles at a designated location until passengers are ready for pickup.

Bus Services

The following rules specifically apply to bus services providers:

- 4) Buses, except for scheduled County Transit service and Airport-contracted Parking Shuttle buses, are prohibited from Staging on the Terminal curbs, except during the process of loading or unloading of

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passengers and their related baggage. Buses are to be Staged only in areas expressly designated for this purpose, as indicated by posted signs.

- 5) Buses shall not proceed to the Terminal curbs for loading of passengers and their related baggage until all passengers are assembled (including their related baggage) and are ready for immediate loading. No waiting for passengers to arrive on the Terminal "white" curb area is allowed.
- 6) Vehicles are not to be left unattended by the driver at any time.
- 7) Bus operators are not allowed to remain at the loading/unloading area for longer than five (5) minutes.

10.0 REGULATIONS APPLICABLE TO CATEGORY 2 - HOTEL/MOTEL, PARKING LOT COURTESY VAN OPERATORS, COMPANY COURTESY VEHICLE AND OFF-AIRPORT RENTAL CAR OPERATORS

The following rules and regulations apply to Category 2 - Operators, as indicated, in addition to the preceding rules and regulations.

- 1) Unless actively engaged in the loading of passengers and their related baggage, Vehicles may not stop in such designated loading areas for more than forty-five (45) seconds during peak hours. Peak hours are 8:30 a.m. to 9:30 a.m., 12:00 p.m. to 1:00 p.m., and 7:00 p.m. to 10:00 p.m.
- 2) During non-peak hours, a Vehicle may remain at designated loading zones for more than forty-five (45) seconds, but must immediately proceed out of such loading zone after (i) another Vehicle arrives to use the loading zone and there is not sufficient space for all Vehicles to conveniently use the loading zone, (ii) the police or other authorized Airport personnel instruct the Vehicle driver to proceed, or (iii) the expiration of more than five (5) minutes, whichever occurs earlier.
- 3) No more than one Vehicle from a Ground Transportation Provider may be at a designated loading zone at the same time.

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11.0 REGULATIONS APPLICABLE TO CATEGORY 3 - TAXICAB OPERATORS (PREARRANGED - CATEGORY 3A. AND ON-DEMAND - CATEGORY 3.B.)

The following rules and regulations apply to Category 3 - Taxicab Operators, as indicated, in addition to the preceding rules and regulations.

- 1) A Taxicab driver making a pre-arranged passenger pick-up may proceed directly to the designated pre-arranged/radio dispatched space. The driver must provide the name of the passenger to Airport personnel upon request.
- 2) Taxicab Operators are to remain with their Vehicles while picking up or dropping off passengers or parcels or waiting in a loading area.
- 3) NO TAXICAB OPERATOR SHALL REFUSE TO TRANSPORT A PASSENGER FROM THE AIRPORT FOR ANY REASON EXCEPT THOSE ALLOWED BY LAW. Avoidance of this rule by suggesting alternate means of transportation to a passenger is strictly prohibited.
- 4) Flat-rating is prohibited; all fares are to be meter-rated.
- 5) Taxicab Operators are to refrain from congregating within the magazine areas.
- 6) All Taxicab vehicles and drivers must be in compliance with all regulations as promulgated by the San Jose Police Department Permits Units.
- 7) Taxicab vehicles being used to pick up or drop off parcels at the Airport must obtain and comply with all provisions of a Category 4 Permit and must display a sign in the front window of the vehicle reading "Baggage/Parcel Pick-up".
- 8) Taxicabs operating with Category 3.A. authority, as described in these rules, shall only provide "pre-arranged" taxicab services at the Airport.
- 9) Only taxicabs with Category 3.B. authority, as described in these rules, shall provide "on-demand", taxicab services at the Airport.

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12.0 REGULATIONS APPLICABLE TO CATEGORY 4 - COURIER OPERATOR

The following rules and regulations apply to Category 4 - Courier Operators, as indicated, in addition to the preceding rules and regulations.

- 1) Unless expressly approved in its Permit, no Courier Operator shall load or unload freight or parcels in any area other than those designated for such use by the Director. Such area shall be indicated by appropriate signs or markings.
- 2) Courier Operators using Vehicles that, due to physical size, can not be accommodated in the designated loading/unloading areas must inform the Director in advance to allow for special handling. The Director retains the right to refuse the use of Airport facilities to any Courier Operator that can not be reasonably accommodated for these reasons.
- 3) Any driver or representative leaving their Vehicle to pickup or drop off freight or parcels must have a Waybill, in a form acceptable to the Director, prepared in advance, for such pickup or drop off. The driver or representative may prepare the Waybill based on telephone or radio communications. The driver or representative must present the Waybill to any Airport official upon request. The driver must leave a copy of the Waybill on the left front dash of any unattended Vehicle.

13.0 FAILURE TO COMPLY

Suspension and Revocation

- 1) In addition to any other right that the City may have, the Director has the power to suspend or revoke the Permit and thereby the operating privileges, of any entity operating as a Ground Transportation Provider, pursuant to Section 25.10.030 of the San Jose Municipal Code.
- 2) A Ground Transportation Provider whose Permit has been revoked must remove any Vehicle Identification Decals issued by the Airport, and if applicable, return any AVI equipment, proximity cards, or other equipment that may have been issued by the Airport.

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- 3) Any Ground Transportation Provider who has had its Permit suspended, and is then found to be operating on the Airport during the period of suspension, may have its Permit revoked without notice.
- 4) Each Ground Transportation Provider shall be held responsible for the failure of its drivers, agents, employees or other representative to comply with these rules and regulations.

14.0 APPEAL PROCESS

Appeal of Suspension or Revocation

Chapter 25.10 of Title 25 of the Municipal Code sets forth the appeal rights of any entity operating as a Ground Transportation Provider whose Permit has been denied, suspended or revoked.